



# IAN PATERSON | Senior Project Manager / Scrum Master




## CONTACT

 +44 (0)7873 555 107

 [ian@otob.co.uk](mailto:ian@otob.co.uk)

 Bath, Somerset

 [www.otob.co.uk/about](http://www.otob.co.uk/about)

## EXPERTISE

Certified Scrum Master

PRINCE2 Project Management

Building and leading high performing teams across international locations

Senior stakeholder management

Pro-active communications

Planning and estimating

Cost control

RAID management

Managing progress-to-plan

Project governance: status and financial reporting

Training, coaching, mentoring

## EDUCATION

**BSc (Hons) 2:1  
Environmental Studies**  
Sunderland University

## PROFESSIONAL PROFILE

Passionate Agile advocate and Project Manager and with 20+ years of experience leading I.T. and Business Change projects in technically dynamic environments. I can help you organise your team(s) to deliver technical and process change for your business and/or your client's businesses.

"Ian is an engaging proponent of agile working methods and has quickly integrated as a trusted advisor who we enjoy working with" – Jeremy Burgess, Director, Workflow Doctor Ltd.

## PROFESSIONAL EXPERIENCE

### DIRECTOR

On Time On Budget Ltd / July 2019 – Present

I aim to be the most well-respected and trusted independent I.T. Project Management consultant in the area, building close relationships with customers based on a successful track record of delivering outstanding, high-quality Project Management services and expertise.

### SENIOR PROJECT MANAGER (Executive)

RWE Supply & Trading / December 2006 – June 2019

- **Agile evangelist** who pro-actively and successfully lobbied Senior Management to focus on implementing Scrum across the I.T. organisation and business. Adopting Scrum is not easy for organisations used to traditional waterfall/PRINCE style projects, but the effort was well worth it, as time-to-market was slashed and customer engagement and feedback skyrocketed.
- **Servant-Leader** effectively facilitating the Scrum ceremonies, tailored for the development teams where necessary and ensuring adherence to the Agile principles of Transparency, Inspection and Adaptation. This approach enabled teams to adapt to Agile working in a way that increased job satisfaction and intra-team communications dramatically.
- **Software development** of financial trading and risk management systems, in collaboration with 3rd party suppliers. Moving complex functionality from multiple spreadsheets into new system modules enabled the business to massively reduce operational risk and increase productivity.
- **Driving functional enhancements & upgrades** to existing financial trading and logistics systems, with efficient regression testing and deployment enabled the business to increase profitability and reduce time-to-market.
- **Business process, system optimisation and automation** reduced complexity, running costs and increased customer satisfaction.
- **Regulatory change:** Assessing the impact of and delivering strategies for addressing regulatory changes enabled the company to mitigate potentially threatening new Financial Market controls.

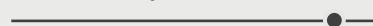
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## TECHNICAL SKILLS

Microsoft Office (Excel, Word PowerPoint etc.)



Microsoft Project



JIRA



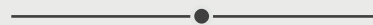
Confluence



Toggl (inc. Plan)



Wordpress



## CERTIFICATIONS & AWARDS

Avoiding and Solving Conflicts Constructively (January 2018)

Scrum Alliance Certified Scrum Master (May 2017)

RWE Supply & Trading 'Blue Flag' for Outstanding Performance (December 2014)

Train the Trainer - Developing Effective and Confident Training Techniques (September 2013)

Ashridge Development Programme for Team Leaders (September 2012)

Social Style and Versatility Certified Instructor (April 2012)

Professional Presentation Skills (March 2011)

PRINCE2 Practitioner (August 2009)

DSDM Atern Agile Practitioner (January 2007)

Citicorp Service Excellence Award (1999)

## PROFESSIONAL EXPERIENCE (CONTINUED)

- **Company separation** - technology re-platforming and application migrations.
- **Habitually strong communicator** who enjoys presenting to teams, Team Leads and Managers, up to Board Level. Strong and confident webcast/video performer. These skills allow me to effectively inform, network and lobby for change.
- **Skills development** project for members of the I.T. Department to facilitate cross-skilling and up-skilling resulting in increased employee satisfaction and a more flexible workforce for management, reducing costs.
- **Trained and mentored colleagues on presentation techniques** as part of delivering Train-the-Trainer courses I authored and delivered. This generated great feedback from attendees that they felt more confident and effective when delivering their own in-house training, allowing the organisation to upskill its workforce at low cost.
- **1:1 coaching/mentoring** programmes with aspiring PMs helped develop them to become qualified and respected Project Managers, creating a rewarding work environment and supporting a culture of high performance.
- **Feedback:** As a passionate believer that a culture of constructive feedback drives performance and enhances respect for each other, I regularly offer up feedback to colleagues to enable self-development and improve processes.

### FIXED INCOME TRADING PROGRAMME MANAGER (Freelance)

ABN AMRO Bank (EDS), London / September 2004 – November 2006

Employed by EDS, I pro-actively engaged with and built a healthy relationship with one of their key banking clients in a technically complex business area. I drove the delivery of a team of 5 project managers and authored project proposals.

### MARKET DATA TECHNICAL SERVICES MANAGER (Associate Director)

BARCLAYS CAPITAL, London / April 1999 – April 2004

Responsible for the Business Analysis, Project Management, delivery and support of the banks' eCommerce gateways, digital Market Data and trading systems.

### MARKET DATA TECHNICAL SERVICES MANAGER (Resident VP)

CITIGROUP, London / January 1996 – March 1999

Line management of the Market Data technical team, supporting the banks' digital trading operations and ownership of related 3<sup>rd</sup> party relationships.

### MARKET DATA SYSTEMS ANALYST

CSK SOFTWARE, London / May 1994 – January 1996

I very successfully implemented and supported digital market data distribution systems with various investment banking clients across the City of London.